



RISC v8

Newsletter Term 1 2008

Welcome to our first issue!

Since 1995, RISC has been helping schools to manage their student commendation, discipline & welfare issues on a daily basis. Now with the release of RISC v8, there has been a huge increase in the number of schools using RISC, to the point where almost **1,000** schools are now licenced users. As of March 20, no less than **320** schools across four states have RISC v8!

What's Special about RISC v8?

It's not easy to say – simplicity, speed and features. There isn't another discipline and welfare management system available that comes close to RISC – especially when you consider its value for money.

For example, RISC v1.0 in 1995 only cost **\$95.00** for a school-wide licence. Today, RISC v8 costs only **\$550.00 inc GST** for a school-wide licence – with **NO Annual Maintenance Charges** and **FREE technical support**. The feature differences between v1 and v8 are staggering. Just ask schools like *Asquith Boys HS, Kempsey HS, Canley Vale HS* and *Moss Vale HS* – these schools have all been using RISC since v1 and have religiously upgraded with every new release. Scores of other schools started with v2 and are still with us now.

The Latest Release of RISC

RISC v8.201AU (March 15, 2008)

To check your version:
Help...About RISC

To get your **free** upgrade:
Help...Find and Download RISC Updates

RISC and ERN (NSW)

With the implementation of the ERN (*unique Student ID Numbers*) by the NSW Department of Education in all NSW Public Schools on March 17, any versions of RISC prior to v8 will not be compatible with ERN.

Until NSW schools move to RISC v8 and run the new **RISC-ERN Conversion Utility** their existing RISC database will lose its connectors to the enrolment database (*as exported from OASIS*). This means their currently saved RISC data, as well as their archived RISC data, will be rendered inaccessible. Also note that if you had student photos in RISC, you will need to re-import them using the **RISC Photo Import Tool** as found in the *Utilities* menu in **RISC Admin**.

Need Help with RISC?

Marillion Designs has ALWAYS provided technical support to schools that use RISC for FREE. We believe that any software package a school buys should be free of problems, easy to setup and easy to use – if it isn't all of these things, then how can you justify paying extra money for the company to fix their product?

Compare the support your school receives for RISC with that received for other software/IT you use. We pride ourselves on providing responsive, quality support to all of our users at no cost. But we can only do this if:

- (a) We know you have a problem
- (b) You **e-mailed** us the details of the problem.

Please **don't phone** us for technical support. We're often as hard to get on the phone as staff in schools are.

Training Staff in RISC

Marillion Designs is unable to provide staff training or on-site demos in how RISC works and how to use it. If we charged three times the price for our software, then we probably could, but we're more interested in make RISC available for all schools, not just those that might be able to afford it.

Has your staff run through the **RISC Virtual Tour**? For schools interested in purchasing RISC, it's a great way of seeing many of the features that RISC provides in less than 30 minutes. For new users of RISC, the Virtual Tour will show you the actual process used to perform certain functions. Of course, there's also the full **RISC On-line Help System** that covers absolutely everything in RISC. Both the **Virtual Tour** and the **Help System** are built into RISC (*in the Help menu*), as well as at the RISC website.

Do You Benefit from RISC?

If your school thinks other schools should also use RISC, **please tell them about it!** If you want to tell us your RISC story, just Email us!

